



Synapse ENSURE - Peace of mind complete outsourced backup and recovery solution. Synapse realise that managing a backup strategy can be time consuming and require continual investment in technology as storage requirements increase and tape media/hardware is superseded.

Do you backup your data daily? - Are you absolutely certain you can recover & restore critical information quickly?

Is your data being stored securely off site? - Is your business protected against natural or human disaster? - Is your data protection completely automated?

Data retention, proof of existence and recovery are key to a number of regulated industries. Through the introduction of Synapse's ENSURE service, companies can answer these questions and make sure that their critical data assets held on multiple server environments are regularly backed up, recoverable and available.

Utilising both disk and tape with leading backup software ENSURE offers the best data protection solution and enables you to implement a sound backup and archiving strategy. With fast online access to your backup data lost or corrupted files can be restored in minutes rather than hours or days meaning you can get your end users up and running quickly after data loss, potential backup inefficiencies no longer affect your business.

### Managed Backup Plans




- Multi-tier state-of-art, D2D2T device with high speed disk based backup and tape archive installed on your site
- Tape collection from your premises and offsite tape storage
- Subscription service with no capital costs
- Annual Data Recovery Test with Documentation
- Full Disaster Recovery integrated solution




In addition to the Bronze features, included is:-

- Recovery of systems to an online hosted server, providing Disaster Recovery in the event of loss of server or facilities.
- Annual Data Recovery Test to the hosted environment.




In addition to the Silver features, included is:-

- Additional offsite tape mid week
- Annual Disaster Recovery Test of your systems to an online hosted server.

### Detailed Service Options

Service Options	Bronze*	Silver	Gold
Cost (per month)	£399.00	£499.00	£599.00
Agents included 1*Active Directory, 1*Email, 1*File Server	Y	Y	Y
Fully Managed and Monitored software and hardware backup platform	Y	Y	Y
Daily Onsite Backup	Y	Y	Y
Weekly Offsite Backup	Y	Y	Y
Annual Data Recovery Test	Y	Y	Y
Annual Offsite Data Recovery Test	N	Y	Y
Annual Offsite DR Recovery Test	N	N	Y
Disaster Recovery of Systems and Data to Online Server in Synapse Datacentre	N	Y	Y
Twice Weekly Offsite Backup	N	N	Y

Additional Extras	Per Instance	Per Month
Recovery Test	£250.00	
Offsite Tape	£70.00	
Server Agent		£35.00
Seat at DR Site (per seat, per annum)	£450.00	



\* If you're a Symmetry customer our Bronze Service option is complementary, allowing for data recovery to be performed in conjunction with replication.

Terms and conditions apply. synapse reserve the right to make final decision.  
synapse consulting is a company registered in the Isle of Man with Company Number 94245C, whose registered address is at Inspiration House, Carrs Lane, Tromode, Isle of Man, IM4 4RG, England